

Privacy & Cookie Policy Vespo BV

The Privacy Policy & Cookie Policy described below applies to every website visit, transaction or agreement.

Vespo BV

Vespo BV – located on Adriaan Mulderweg 4-10, 5657 EM in Eindhoven, registered in the Chamber of Commerce under number 17060673, VAT number NL008481696B01 – respects the privacy of all visitors to its website and ensures that personal data that you provide is handled confidentially. Based on an agreement that we conclude with you and/or on an order you place, we use your data to swiftly and smoothly provide our services. With regard to other matters, we will use your data only with your consent. You are entitled at all time to withdraw this consent. Vespo BV does not sell your personal data to third parties and will make this data available only to IT support and logistical companies that assist us in carrying out our services and activities and deliver your purchase(s).

Retention period

In general, we retain your data not longer than necessary for the purpose for which we need your data. Afterwards, we remove your data. Nevertheless, sometimes we need to retain certain data for a longer period. For this purpose, we use a retention period of 7 years. This concerns the following cases (to name a few):

- Retention obligation related to bookkeeping and administration.
- Payment overview/invoicing.
- Orders and proof of order delivery.

Vespo BV uses the collected data in order to provide the following services to its customers and associated companies:

- If you place an order, we need your name, e-mail address, delivery address, telephone number and payment details in order to execute the desired order and to follow-up the completion of the order.
- To make your visit to the websites of Vespo BV as pleasant as possible; with your consent, we store your personal data and the data related to your order and your use of our services. That enables us to personalise the website and to recommend products and subjects that might interest you.
- With your consent, which we obtain during your purchase, we use your data to inform you about developments in our website and about special offers and drives. If you no longer wish to receive this information, you may let us know by sending an e-mail to info@vespo.nl.
- Data about the use of our websites and the feedback we get from visitors help us further develop and improve our websites.

E-mail

It is possible that e-mails or other messages that you send us are stored, but this data is stored in secured servers. This personal data is not sent to third parties and/or not used for purposes other than the ones necessary for carrying out our services. Following the termination of our services, these e-mails are removed from our secured servers.

Automated decision-making

Vespo BV does not use automated decision-making or profiling based on your personal data.

Cookies

Cookies are small text files that your browser stores in your computer. Vespo BV uses cookies to recognise you during your next visit or, for example, to remember which items are already in your

shopping cart while you continue to browse the website. Cookies also enable us to collect information about the use of our website. This allows us to improve our services and to adapt the website better to the wishes of our visitors. These personal data are not sent to third parties and/or are not used for any purposes other than for carrying out our services. If you wish, you can set your browser so that it does not receive any cookies when you shop at Vespo BV. However, certain functions and services on our website may not function correctly if cookies are disabled in your browser.

Vespo BV does not sell your data

Vespo BV shall not sell your personal data to third parties and shall make the data available to third parties only for carrying out agreed-upon services. We do not provide your data outside of the EU and/or to international organisations. Our employees and third parties that we commission are obligated to respect the confidentiality of your data.

Your personal data is safe at Vespo BV

We value the trust that you give us and therefore we shall handle your data with utmost care. Your data will be protected at all times on our secured servers and will be treated with confidentiality.

Changes

This privacy policy is aligned to the use of and the options available on Vespo's websites. Any adjustments and/or changes in our website may lead to changes in our privacy policy. The most up-to-date version of our privacy policy always appears on our website. Therefore, we recommend that you regularly inspect our privacy statement.

We believe that it is important to be transparent about the way we handle your personal data. We try to provide you with clarity and transparency by means of this privacy & cookie policy. If you still have questions about the way that we deal with your personal data, please contact us via info@vespo.nl.

Your rights with regard to your data

Furthermore, we would like to make you aware of your right to inspect, correct, supplement or remove personal data as well as your right to object and to limit the processing of the personal data we have received from you. You also have the right to portability: transporting the personal data we have received from you directly to you or to any other party you request. For this purpose, you can contact us via info@vespo.nl.

If we have requested your consent for processing your personal data and you have granted us this consent, you also have the right to withdraw this consent at any time.

Complaints

If you have a complaint about the processing of your personal data, then please contact us. You always have the right to submit a complaint to the Data Protection Authority.